

Good afternoon,

The purpose of this email is to update you on how Penn Waste has been operating over the past few weeks, and plans to continue operating until the COVID-19 threat has subsided.

As you know, Penn Waste cancelled the collection of bulk items and yard waste in order to focus all personnel on the collection of trash and recycling. Bulk items may require more than one employee to come in contact with the item, and allows for more than just hand exposure to the item. We have asked all of our routes to not collect bulk items until we resume this service. Yard waste material may be placed in with your regular municipal waste. Please encourage residents to keep in mind the maximum weight limit and number of bags or cans allowed to be placed curbside as part of your contract. Our top priority for the time being is collecting what we can.

I also would like to update you on some of the things employees are encountering when out on the job. Our crews have been seeing a lot of cardboard beside their recycling bins. Please remind residents to place these materials in their recycle bin. They may choose to break down larger pieces of cardboard or hold their material until a later date. This will help minimize exposure to the virus.

Lastly, I would ask that you encourage all residents to sign up for our e-news updated. The link can be found here on our website. [www.pennwaste.com](http://www.pennwaste.com) This is the fastest way for residents to know about when the suspended services will resume.

I would like to thank all of you for your understanding during this difficult time. We are doing everything we can in a safe manner to ensure that your trash and recycling is collected.

Thank you,

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